

Access Statement - The Duke of Wellington Inn



The Duke of Wellington Inn, Newton, Stocksfield, Northumberland, NE43 7UL



01661 844 446



info@thedukeofwellingtoninn.co.uk



www.thedukeofwellingtoninn.co.uk



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Welcome

We are a recently refurbished country inn located in the Northumbrian hamlet of Newton. Our location overlooks the Tyne valley in the southern part of Northumberland.

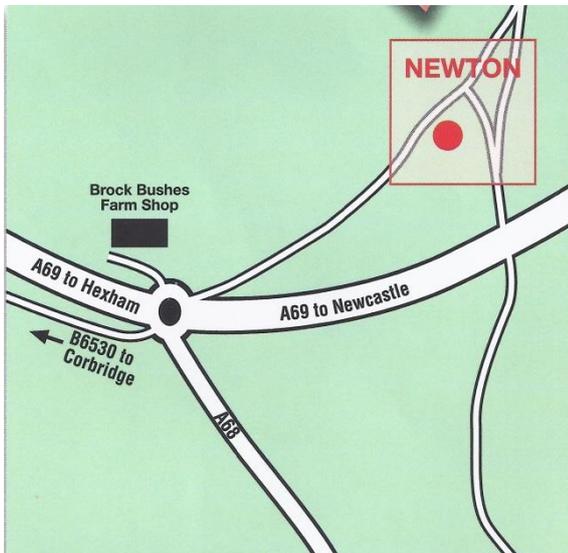
The inn provides accommodation to 5 star standard with 6 double rooms and 1 twin room. Dining is provided in our bar and dining room with award winning food on offer. We are committed to providing excellent customer service. We endeavour to provide the best in every aspect of the business; accommodation, food, refreshments and customer care.

The building is over two hundred years old. Although it has been recently refurbished there are some period features of the building that make access difficult for people with limited mobility. We don't have limited mobility access to our bedrooms. All bedrooms are located on the first floor and accessed via a stairway. However, the bar and dining room are suitable for restricted access.

Getting here

By Car.....

.....we are just off the A69; the main Newcastle to Carlisle road, about 14 miles west of Newcastle. Look for the A69/A68 (south) roundabout. Onsite car parking is available at our premises and that includes designated disabled parking.



By Air.....

.....we are 15 minutes drive from Newcastle Airport. The Newcastle Airport website provides advice for passengers of restricted mobility at –

<http://www.newcastleairport.com/passengers-restricted-mobility>

Newcastle Airport can also be contacted on - 0871 882 1121.

Taxis are available at the airport or we can book one for you if you let us know in advance of your travel.

By Train.....

.....the Northern Rail Newcastle to Carlisle train service stops at Corbridge which is less than 10 minutes drive from us. The Northern Rail website provides timetables, a booking service and advice on accessibility issues at –

<https://www.northernrailway.co.uk/>

Northern Rail can also be contacted on - 0800 200 6060.

We can book a taxi to pick you up at Corbridge station if you let us know in advance of your travel.

By Taxi.....

.....we have contacts with a number of taxi operators that provide transport for passengers of restricted mobility. We can arrange a taxi for you or can provide a list of taxi operators so you can make your own arrangements.

Public Areas

The Bar and Dining Room are located on the ground floor of the building. Access from the car parking/drop off area is via wide doors suitable for wheelchairs and mobility scooters.

- The public areas are well lit with ample windows allowing natural lighting. There are also spot lights and wall lights.
- There are no doors within the public areas.
- All areas are spacious and are step free.
- Furniture can be moved to provide additional room for wheelchair or mobility.
- The bar area has stone flooring and the dining room has wood flooring.
- The tables within the bar and dining room are not fixed to the ground and can be moved for additional space for wheelchairs or mobility scooters.
- Dogs on leads are allowed in the bar area.

There is an Accessible toilet in the public areas located between the bar and dining room.

Reception

The reception is located on the ground floor at the bar. Staff will check you in and ask if you have any specific requirements for your stay. If you have any dietary requirements you can let us know at this stage or when you order your meals.

Our staff will provide assistance with your luggage when they show you to your room.

Bedrooms

The bedrooms are accessed by means of stairs. There are 16 steps with a small landing halfway. There is a hand rail on one side.

We have 6 double rooms with king size beds and 1 twin room with standard single beds.

The beds are normally made up with duvets but sheets and blankets can be provided if preferred. Our standard pillows are feather and down however alternatives are also available. Please specify before your arrival if required.

Each bedroom has seating, bedside tables, bedside lamps, a wardrobe and a chest of drawers/dressing table. A flat screen Freeview digital TV with DVD are provided with subtitles available.

The double bedrooms have a shower above the bath, the twin room has a walk in shower. Non slip mats are provided for each bath.

Two of the bedrooms are pet friendly.

Additional Information

- There are 'In Case of Fire' instructions posted on the back of the guest room doors.
- There is an information folder for each of the bedrooms with –
 - contact phone numbers
 - equipment operating instructions
 - current menus
- We have storage/drying facilities for fishermen, cyclists, and walker's equipment.
- Free Broadband and Wi-Fi facilities are available.
- We are happy to cater for special diets. Please advise us before your arrival.
- We can refrigerate prescription medication in our fridge for a limited period.
- We have maps of local walks as well as Ordnance Survey maps of the area.